

# FY 2010 - 2012 LINN COUNTY MH/DD SERVICES STRATEGIC PLAN

## GOALS & OBJECTIVES

**GOAL I**            **To analyze the existing the MHDD Management System to identify strengths, weaknesses and opportunities for improvements.**

Objective A.     Distribute the “*Comprehensive Continuous Integrated Systems of Care Outcome Fidelity Implementation Tool*,” or COFIT, developed by Dr. Christie Cline, to providers and gather data.

**Target Dates:** *FY2010 (July 2009 – June 2010)*

Objective B.     Analyze data and prepare a written report.

**Target Dates:** *FY2011 (July 2010 – June 2011)*

Objective C.     Share results and plan for needed changes.

**Target Dates:** *FY2012 (July 2011 – June 2012)*

**GOAL II.**           **To review quality assurance and MH/DD utilization data to improve services.**

Objective A.     Review *Linn County MH/DD County Management Plan* quality assurance data, which includes input from consumers, individuals who have been denied services, providers, and others in the community, to determine where improvements are needed and what impact services or the lack of services are having on consumers’ lives.

**Target Dates:** *Quarterly (December 2009, March 2010, June 2010, September 2010, December 2010, March 2011, June 2011, September 2011, December 2011, March 2012 and June 2012).*

Objective B.     Monitor Linn County MH/DD utilization data on a quarterly basis (including MHI and State Hospital School utilization).

**Target Dates:** *Quarterly (December 2009, March 2010, June 2010, September 2010, December 2010, March 2011, June 2011, September 2011, December 2011, March 2012 and June 2012).*

Objective C.     Make adjustments as needed in response to quality assurance and utilization data.

**Target Dates:** *Annually (December 2009, 2010 and 2011).*

**GOAL III.**           **To monitor and maintain awareness of the changing environment that may impact MH/DD funding and services.**

Objective A.     Review the impact of existing legislative initiatives on the service delivery system.

**Target Dates:** *Monthly (July 2009 – June 2010, July 2010 – June 2011, July 2011 – June 2012).*

Objective B.     Examine other issues and initiatives relative to providing services.

**Target Dates:** *Monthly (July 2009 – June 2010, July 2010 – June 2011, July 2011 – June 2012).*

Objective C. Implement the public information/communications plan to educate and inform consumers, family members, legislators and the public about the MHDD Service System.  
**Target Dates:** *Monthly (July 2009 – June 2010, July 2010 – June 2011, July 2011 – June 2012).*

**GOAL IV. To prioritize unmet needs on an annual basis.**

Objective A. With input from providers, consumers, family members of consumers, and others in the community, review identified unmet needs to determine the potential budgetary impact of expanded/new services to address these needs.  
**Target Dates:** *Annually (September 2009, 2010 and 2011).*

Objective B. Develop a revised “Unmet Needs Priority Listing.”  
**Target Dates:** *Annually (October 2009, 2010 and 2011).*

**GOAL V. To analyze service priorities identified on the annual MHDD Unmet Needs Prioritization Listing (developed in October of each fiscal year).**

Objective A. Review data regarding unmet needs and assess whether additional services are necessary.  
**Target Dates:** *Annually (December 2009, 2010 and 2011).*  
*[Note: To be addressed in order of Priority Ranking.]*

Objective B. Determine whether the unmet need should be funded at the expense of existing services.  
**Target Dates:** *Annually (January 2010, 2011 and 2012).*  
*[Note: To be addressed in order of Priority Ranking.]*

Objective C. Investigate alternative funding sources to support new services and address unmet needs.  
**Target Dates:** *Annually (February 2010, 2011 and 2012).*

**GOAL VI. To develop enhanced or new services strategies as appropriate to address unmet needs.**

Objective A. Examine existing services to determine what enhancements or other adjustments would be necessary to address unmet needs.  
**Target Dates:** *Annually (July 2009, 2010, and 2011).*

Objective B. Identify current and potential providers of service, develop a process for selecting service providers, and follow-through with selection process.  
**Target Dates:** *Annually (August 2009, 2010 and 2011).*

Objective C. Implement selected service strategies and incorporate funding requests into MH/DD Budgeting process.  
**Target Dates:** *Annually (September 2009, 2010 and 2011).*

Objective D. Conduct a progress review of these expanded/new services to determine if they are adequately addressing unmet needs.  
**Target Dates:** *Annually (June 2010, 2011 and 2012).*

## **Description of the Unmet Needs Prioritization Process (NA for 2008)**

On an annual basis, the Linn County MHDD Advisory Committee and its subsidiary-planning groups (the Mental Health Services Planning Committee or MHSP and the Developmental Disabilities Services Coalition or DDSC) utilize the following process to develop the annual “Unmet Needs Prioritization Listing.”

### **Step 1:**

Each planning group (including the MHDD Advisory Committee) and consumer focus groups review the “Unmet Needs Prioritization Listing” developed for that fiscal year to determine if the items listed continue to be unmet needs. Items that have been addressed during the course of the fiscal year or are no longer considered to be unmet needs may be deleted from the list.

### **Step 2:**

Data regarding unmet needs (i.e.: utilization and waiting list information) is shared with the planning groups. This data is considered by planning group members as the “unmet needs” listings are being developed.

### **Step 3:**

The planning groups and focus groups identify additional unmet needs that currently exist.

### **Step 4:**

Using the current listing and the additional unmet needs identified, each group uses a selected prioritization process to narrow the list down to no more than 10 unmet needs per group.

### **Step 5:**

Staff reviews the priority listings developed by each subsidiary group to determine if there is any duplication or overlap between the lists. A merged listing is then developed that at a minimum incorporates the first five unmet needs from the MHSP, DDSC, and consumer lists. [Note: This assures that the MHDD Advisory Committee gives equal attention to the highest priorities from each planning group during the final prioritization process.]

### **Step 6:**

Copies of the lists, along with the merged list are presented to the MHDD Advisory Committee for its review and discussion. The MHDD Advisory Committee then prioritizes the items using a selected priority process, generally a priority grid.

### **Step 7:**

Following the prioritization exercise, MHDD Advisory Committee members are given an opportunity to review the newly developed priority listing and determine whether or not they are comfortable with the priority listing as it was developed. Adjustments can be made at the discretion of the MHDD Advisory Committee, provided that a majority of Committee members agree with the proposed change.

### **Step 8:**

The Unmet Needs Prioritization Listing is used to guide planning activities throughout the planning year. Factors such as budgetary constraints, other critical emerging needs that planning groups believe are more “critical” than those on the existing priority listing may also impact planning activities.

## **FY 2010 MHDD UNMET NEEDS PRIORITIZATION RANKINGS**

Instead of a ranking of priorities, we will be addressing flood related needs during the next fiscal year. We anticipate that there will be an increase in the number of people needing outpatient mental health services of anywhere from 5% to 10%, based on national disaster data. We are likely to see an increase in demand for related costs, such as medication and rent subsidy.

## SERVICES AND SUPPORTS THAT LINN COUNTY WILL FUND

SERVICE	MI	CMI	MR	DD	BI
4x03 <u>Information and Referral</u>				X	
4x04 <u>Consultation.</u>	X	X	X	X	
4x05 <u>Public Education Services</u>					
4x06 <u>Academic Services.</u>	X	X	X	X	
4x11 <u>Direct Administrative.</u>	X	X	X	X	
4x12 <u>Purchased Administrative</u>					
4x21- <u>374 Case Management- Medicaid Match.</u>		X	X	X	X
4x21- <u>375 Case Management -100% County Funded</u>	X	X	X	X	
4x21- <u>399 Other.</u>		X	X	X	
4x22 <u>Services Management.</u>	X	X	X	X	
4x31 <u>Transportation (Non-Sheriff).</u>	X	X	X	X	
4x32- <u>320 Homemaker/Home Health Aides.</u>	X	X	X	X	
4x32- <u>321 Chore Services</u>	X	X	X	X	
4x32- <u>322 Home Management Services</u>	X	X	X	X	
4x32- <u>325 Respite.</u>	X	X	X	X	
4x32- <u>326 Guardian/Conservator.</u>	X	X	X	X	
4x32- <u>327 Representative Payee</u>	X	X	X	X	
4x32- <u>328 Home/Vehicle Modification</u>			X		
4x32- <u>329 Supported Community Living</u>	X	X	X	X	
4x32- <u>399 Other.</u>					
4x33- <u>345 Ongoing Rent Subsidy.</u>	X	X	X	X	
4x33- <u>399 Other</u>					
4x41- <u>305 Outpatient</u>	X	X	X	X	
4x41- <u>306 Prescription Medication.</u>	X	X	X	X	
4x41- <u>307 In-Home Nursing</u>			X		
4x41- <u>399 Other</u>					
4x42- <u>305 Outpatient</u>	X	X	X	X	
4x42- <u>309 Partial Hospitalization.</u>	X	X	X	X	
4x42- <u>399 Other.</u>					
4x43- <u>Evaluation.</u>	X	X	X	X	
4x44- <u>363 Day Treatment Services</u>	X	X	X	X	
4x44- <u>396 Community Support Programs</u>	X	X	X	X	
4x44- <u>397 Psychiatric Rehabilitation</u>		X			
4x44- <u>399 Other</u>					
4x50- <u>360 Sheltered Workshop Services.</u>	X	X	X	X	
4x50- <u>362 Work Activity Services</u>		X	X	X	
4x50- <u>364 Job Placement Services.</u>	X	X	X	X	
4x50- <u>367 Adult Day Care.</u>	X	X	X	X	
4x50- <u>368 Supported Employment Services</u>	X	X	X	X	
4x50- <u>369 Enclave</u>	X	X	X	X	

4x50- 399 <u>Other</u> .					
4x63- 310 <u>Community Supervised Apartment Living Arrangement</u> (CSALA) 1-5 Beds		X	X	X	
4x63- 314 <u>Residential Care Facility</u> (RCF License) 1-5 Beds		X	X	X	
4x63- 315 <u>Residential Care Facility For The Mentally Retarded</u> (RCF/MR License) 1-5 Beds		X	X	X	
4x63- 316 <u>Residential Care Facility For The Mentally Ill</u> (RCF/PMI License) 1-5 Beds		X	X	X	
4x63- 317 <u>Nursing Facility</u> (ICF, SNF or ICF/PMI License) 1-5 Beds		X	X	X	
4x63- 318 <u>Intermediate Care Facility For The Mentally Retarded</u> (ICF/MR License) 1-5 Beds			X	X	
4x63- 329 <u>Supported Community Living</u>		X	X	X	
4x63- 399 <u>Other</u> 1-5 Beds.		X	X	X	
4x64- 310 <u>Community Supervised Apartment Living Arrangement</u> (CSALA) 6-15 Beds		X	X	X	
4x64- 314 <u>Residential Care Facility</u> (RCF License) 6-15 Beds		X	X	X	
4x64- 315 <u>Residential Care Facility For The Mentally Retarded</u> (RCF/MR License) 6-15 Beds			X	X	
4x64- 316 <u>Residential Care Facility For The Mentally Ill</u> (RCF/PMI License) 6-15 Beds		X			
4x64- 317 <u>Nursing Facility</u> (ICF, SNF or ICF/PMI License) 6-15 Beds		X	X	X	
4x64- 318 <u>Intermediate Care Facility For The Mentally Retarded</u> (ICF/MR License) 6-15 Beds			X	X	
4x64- 399 <u>Other</u> 6-15 Beds..					
4x65- 310 <u>Community Supervised Apartment Living Arrangement</u> (CSALA) 16 and over Beds					
4x65- 314 <u>Residential Care Facility</u> (RCF License) 16 and over Beds		X	X	X	
4x65- 315 <u>Residential Care Facility For The Mentally Retarded</u> (RCF/MR License) 16 and over Beds			X	X	
4x65- 316 <u>Residential Care Facility For The Mentally Ill</u> (RCF/PMI License) 16 and over Beds		X	X	X	
4x65- 317 <u>Nursing Facility</u> (ICF, SNF or ICF/PMI License) 16 and over Beds		X	X	X	
4x65- 318 <u>Intermediate Care Facility For The Mentally Retarded</u> (ICF/MR License)			X	X	
4x65- 399 <u>Other</u> 16 and over Beds..					
4x71- 319 <u>Inpatient/State Mental Health Institutes</u>	X	X	X	X	
4x71- 399 <u>Other</u>	X	X	X	X	
4x72- 319 <u>Inpatient/State Hospital Schools</u>			X	X	
4x72- 399 <u>Other</u> .					
4x73- 319 <u>Inpatient/Community Hospital</u>	X	X	X	X	
4x73- 399 <u>Other</u>	X	X	X	X	
4x74- 300 <u>Diagnostic Evaluations Related To Commitment</u> .	X	X	X	X	
4x74- 353 <u>Sheriff Transportation</u>	X	X	X	X	
4x74- 393 <u>Legal Representation for Commitment</u>	X	X	X	X	
4x74- 395 <u>Mental Health Advocates</u>	X	X	X	X	
4x74- 399 <u>Other</u>					

## PROVIDER NETWORK

Organization Name	Address	City	Copy to Vendor
Abbe Case Management	520 11th Street NW	Cedar Rapids	7/12/07
Abbe CCMH	520 11th Street NW	Cedar Rapids	7/12/07
Abbe Center for CMH	520 11th Street NW	Cedar Rapids	7/12/07
Abbe Community Care Facility	1860 County Home Road	Marion	8/9/07
Abbe Transitional Living	520 11th Street NW	Cedar Rapids	7/12/07
Advancement Svc of Jones Co	202 Plastic Lane	Monticello	10/5/07
Aging Services, Inc	800 First Street NW	Cedar Rapids	8/9/07
Alternative Living	205 N Frederick	Oelwein	10/5/07
Ameri Serve International Corp	300 West Broadway, Suite 20	Council Bluffs	5/25/07
ARC of East Central Iowa	680 2nd Street SE, Suite 200	Cedar Rapids	8/17/07
Area Payee Services	3260 Southgate Place SW, Ste 15	Cedar Rapids	5/25/07
Area Residential Care	1170 Roosevelt Street Extension	Dubuque	8/9/07
ASAC, Inc.	3601 16th Avenue SW	Cedar Rapids	5/25/07
Assoc. for Behavioral Hlthcare	3100 E Avenue NW, Suite 101	Cedar Rapids	5/25/07
Backbone Area Counseling Cntr	PO Box 359	Manchester	10/5/07
Baker III PC, J.W.	1730 Hidden Hollow Lane NW	Cedar Rapids	5/25/07
Bennett, Elanna	312 16th Street	Belle Plaine	5/25/07
Benton Co Social Services	303 1st Avenue	Vinton	5/25/07
Bridgeview Community MHC	638 S Bluff Blvd	Clinton	8/9/07
Buswell, Ericka	1079 Rockford Road SW Suite G	Cedar Rapids	5/25/07
Camp Courageous of Iowa	PO Box 418	Monticello	5/25/07
CASS Inc.	1406 SW 7th St	Atlantic	8/9/07
Catherine McAuley Center	866 4th Avenue SE	Cedar Rapids	12/28/07
Cedar Centre Psychiatric Group	PO Box 1408	Cedar Rapids	10/5/07
Cedar Rapids Counseling	118 2nd Street SE, Ste 220	Cedar Rapids	5/25/07
Cedar Rapids Recreation Dept	1131 5th Street NW	Cedar Rapids	10/5/07
Cedar Valley Comm. Spprt Svcs	3121 Brockway Road	Waterloo	8/9/07
Cedar Valley Ranch	2591 61st Street Lane	Vinton	8/9/07
Center Associates	9 North 4th Avenue	Marshalltown	10/5/07
Chatham Oaks	4515 Melrose Avenue	Iowa City	8/17/07
Children & Families of Iowa	1111 University Avenue	Des Moines	10/9/07
Christian Opportunity Center	1553 Broadway	Pella	8/17/07

Collins, Robert and Cora	707 Park Avenue	Mt. Vernon	5/25/07
Comfort Keepers	222 3rd Street SE, Suite 532	Cedar Rapids	6/3/08
Comm. MHC of Mid-Estern IA	507 East College Street	Iowa City	8/9/07
Community Care, Inc.	108 E Industrial Street	DeWitt	1/25/08
Comprehensive Systems	1700 Clark Street, PO Box 457	Charles City	1/25/08
Concerned Inc	PO Box 47	Harlan	8/9/07
Cornerstone Brief Therapy	5925 Council Street NE, Ste 120	Cedar Rapids	7/12/07
Country Life Health Care, Inc	2554 Ford Avenue	Oskaloosa	8/9/07
Credit Counseling & Debt Mgmt	4403 1st Ave SE, Suite 402	Cedar Rapids	8/9/07
Crest Services - American Baptist	3015 Merle Hay Road, Suite 6	Des Moines	8/9/07
CSD - Comm. Svcs for the Deaf	4403 1st Avenue SE, Suite 300	Cedar Rapids	10/5/07
DAC Inc	1710 E Maple Street	Maquoketa	8/9/07
Diamond Life Care Facility	PO Box 820	Montezuma	10/5/07
Discovery Living	PO Box 10980	Cedar Rapids	7/12/07
Duncan Heights, Inc.	1465 Hwy 18	Garner	10/5/07
Evergreen Estates	3410 12th Avenue SW	Cedar Rapids	10/5/07
Ewing, Patrick MSPC	1522 Morgan Street	Keokuk	10/5/07
Exceptional Opportunities, Inc.	PO Box 99	Burt	7/12/07
Eyerly-Ball CMHS	1301 Center Street	Des Moines	8/9/07
Family Psychology Associates	1221 Center Point Road NE	Cedar Rapids	10/5/07
First Judicial Dept of Crctnl	314 E 6th Street	Waterloo	10/5/07
First Resources	1010 E Williams Street	Ottumwa	10/5/07
Foundation 2	1714 Johnson Avenue NW	Cedar Rapids	10/5/07
Foundation II	1714 Johnson Avenue NW	Cedar Rapids	9/14/07
Genesis Development	115 South Wilson	Jefferson	8/9/07
Golden Circle Behavioral Health	945 19th Street	Des Moines	10/5/07
Good Connections	1109 Division Street	Boone	1/25/08
Goodwill Industries of NE IA	2640 Falls Ave	Waterloo	7/23/07
Goodwill Industries of the Heartland	PO Box 1696	Iowa City	10/5/07
Handicapped Development	2700 Linnwood Court	Davenport	5/25/07
Hillcrest Family Services	2005 Asbury Rd	Dubuque	11/13/07
Hills & Dales	1011 Davis Avenue	Dubuque	8/9/07
Hillside Estates, Inc. - Closing 12/31/07	2227 225th Street	Williamsburg	8/9/07
Home Instead Senior Care	208 Collins Road NE, Suite 206	Cedar Rapids	10/5/07

Homestead, The	8272 NE University Ave	Pleasant Hill	12/28/07
Horizons, A Family Svc Alliance	819 5th Street SE	Cedar Rapids	5/25/07
Howard Residential Care Facility	21668 80th Street	Cresco	8/17/07
Keys to Awareness & Associates	PO Box 5343	Cedar Rapids	8/9/07
Larrabee Center, The	PO Box 155	Waverly	8/9/07
Life Skills, Inc	483 Highway 1 West	Iowa City	8/9/07
Link Associates	4301 NE 14th Street	Des Moines	8/9/07
Linnhaven Inc.	1199 Blairs Ferry Road	Marion	8/17/07
Living Center East-New Horizons	1220 5th Avenue SE	Cedar Rapids	5/25/07
Lutheran Services in Iowa	109 1 2nd Avenue E	Newton	10/5/07
Mainstream Living Inc	Box 1608	Ames	12/18/07
Mediapolis Care Facility	142 N. Orchard	Mediapolis	8/9/07
Mental Health Ctr of North IA	235 S Eisenhower Avenue	Mason City	1/25/08
Mercy Medical Center	701 10th St SE	Cedar Rapids	10/5/07
Mid Iowa Workshop (MIW)	PO Box 966	Marshalltown	7/12/07
Nelson, Trish	208 Collins Road NE, Suite 201	Cedar Rapids	5/16/08
NISHNA Productions	902 Day Street, PO Box 70	Shenandoah	10/5/07
NIVC Services	PO Box 428	Mason City	8/9/07
North Iowa Transition Center	PO Box 1503	Mason City	10/9/07
North Star Community Services	3420 University Avenue	Waterloo	8/9/07
Northeast IA MHC	PO Box 349	Decorah	10/5/07
Northwoods Living	1470 21st Avenue North	Fort Dodge	8/9/07
Opportunity Village	PO Box 622	Clear Lake	10/5/07
Park Place	114 E Green Street	Glenwood	5/25/07
Partnership for Progress, Inc.	60191 Willow Street	Atlantic	7/12/07
Pathways Behavioral Services	111 10th Street SW	Waverly	8/17/07
Payee Services & Solutions	PO Box 128	Iowa City	8/9/07
Penn Center, Inc.	2237 245th Street	Delhi	7/12/07
Plains Area MHC	PO Box 70	Le Mars	8/9/07
PNO	1956 1st Avenue NE, Suite 7	Cedar Rapids	5/25/07
Poweshiek Co. MH Center	200 Fourth Avenue West	Grinnell	7/12/07
Prairie View Management, Inc.	18569 Lane Road	Fayette	7/12/07
Progress Industries	PO Box 1449	Newton	8/9/07
REM Developmental Services	2205 Heritage Blvd	Hiawatha	7/12/07



REM Iowa Community Svc	2205 Heritage Boulevard	Hiawatha	8/9/07
RESCARE	301 West Burlington	Fairfield	10/5/07
Richmond Center, The	125 South 3rd St, Suite 200	Ames	10/9/07
Rural Employment Alternates, Inc.	495 4th Avenue	Conroy	8/9/07
Seasons Center	201 E 11th Street	Spencer	10/5/07
Silver Pines	136 36th Avenue SW	Cedar Rapids	1/25/08
Sixth Judicial DOC	1051 29th Avenue SW	Cedar Rapids	done
Southern IA Resources	109 Elm Street	Creston	8/9/07
Southern Iowa MHC	110 East Main Street	Ottumwa	10/9/07
Specialized Support Services	50 Northcrest Drive	Council Bluffs	5/25/07
Spectra Health Care	2726 120th Avenue	Storm Lake	12/28/07
St. Lukes Methodist Hospital	1026 A Avenue NE	Cedar Rapids	7/12/07
Story Co. Life & CM Program	104 S Hazel Avenue	Ames	7/12/07
Successful Living	409 Hwy 1 West	Iowa City	7/12/07
Systems Unlimited	2533 S. Scott Blvd SE	Iowa City	7/12/07
Tanager Place	2309 C Street SW	Cedar Rapids	10/9/07
Tenco Industries, Inc	710 Gateway Drive	Ottumwa	8/9/07
Therapy Solutions	3315 1st Avenue SE	Cedar Rapids	5/25/07
Unlimited Service, Inc	PO Box 69	Guttenberg	7/12/07
Visiting Nurse Association - Dubuque	1454 Iowa Street	Dubuque	6/6/08
WCDC	PO Box 61	Washington	8/9/07
West Music Company	1212 5th Street	Coralville	12/28/09
Woodward Resource Center	1251 334th Street	Woodward	10/5/07

## **ACCESS POINTS**

All providers (as listed above), the Iowa Department of Human Services, Grant Wood AEA, School Districts. Vocational Rehabilitation, the Social Security Administration, and all other counties in Iowa are access points to the Linn County MHDD System and may assist consumers in completing the proper paperwork necessary to enroll in our program.